



Newsletter

May/June 2015

Commissioners

Mary Alice Cary

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Roger Ray

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Nancy Nelson

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District Office

772 Chesapeake Dr.

Shelton, WA 98584

(360) 427-2413

info@hpwatersewer.com

www.hpwatersewer.com

General Manager/Water Manager,

Mont Jeffreys

gm@hpwatersewer.com

Waste Water Operator,

George Campbell

Acct. and Admin. Services Manager,

Miceal Carnahan

acct@hpwatersewer.com

24 Hour Emergency

(360) 427-2413

Board of Commissioners meetings are held on the 2nd & 4th Thursdays of the month at 1 pm in the District Office. All meetings are open to the public.

Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to the District.

Hartstene Pointe Water-Sewer District is an equal opportunity provider and employer.

Changes to District Billing and Customer Service

Effective May 2015 Hartstene Pointe Water-Sewer District accounts receivable will no longer be administered by West Sound Utility District. West Sound has provided a great deal of assistance to Hartstene Pointe since our District was formed, and we are grateful for their great care and assistance to our customers. The Hartstene Pointe Water-Sewer District will now maintain all customer accounts in the District Office.

You should not notice any interruption in billing. Your billing date, due date, and billed amounts will remain the same. There will be some changes in where you should direct billing-related correspondence, as well as additional payment options.

Billing Address

Please note that the mailing address for payments has changed. Please make your check payable to Hartstene Pointe Water-Sewer District and mail to:

PO Box 94453

Seattle, WA 98124-6753

To ensure timely and proper posting of your payment, it is very important that you enclose the remittance portion from your statement and mail it to the above address in the envelope provided. If your bill is paid via your bank's online bill-pay service, please be sure to update the mailing address your bank uses for payment remittance.

Billing Phone Number

Hartstene Pointe Water-Sewer District customers may now call the District Office's main number, (360) 427-2413, with all billing questions. In an effort to keep personnel costs down, the District does not maintain full-time office personnel, however all non-emergent calls made to the office will be returned within 24 hours. You may also send billing questions via email to acct@hpwatersewer.com.

You should also direct all emergency after-hours calls to the District Office. After hours calls will be monitored and responded to by our District General Manager.

Pay Your Bill Online

You now have the option to pay your bill online by credit card or e-

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Changes to District Billing and Customer Service (Cont.)

check via the District's website. To pay your bill online, go to hpwatersewer.com and click "Pay Your Bill." You will be directed to a secure page where you may complete your payment.

You will be receiving a separate letter regarding these changes with a magnet for your refrigerator with the District's phone number for easy reference.

We thank you for your patience as we undergo this transition. If you have any questions please call the District Office, (360) 427-2413, or email info@hpwatersewer.com.

Candidate Filing Week

The Hartstene Pointe Water-Sewer District Commissioner Position #2 is up for election this year. Registered voters within the District may file for candidacy during Candidate Filing Week, May 11-15, 2015. Candidates may file with the Mason County Auditor's office online, in person, or by mail. For more information, contact the Mason County Auditor's Office, (360) 427-9670 ext. 470.

Mason County Auditor is encouraging candidates to file online in order to avoid long lines and unnecessary travel. Online filing opens at 9 am on Monday, May 11th and is open 24 hours a day until it closes at 4 pm on May 15th. You need only a valid email address to file online.

If you have any questions about this position, contact the District Office.



Drippy the Droplet's Water-Saving Tip:

"Use a drip irrigation system instead of a hose or sprinkler to water your garden, and hand-water your lawn or garden instead of using sprinklers when possible – you could cut your water use in half."

Watch for more of Drippy's tips in future newsletters and on the District website, hpwatersewer.com.

2014 Consumer Confidence Report

The District's 2014 Consumer Confidence Report is now available. The full report is available online at hpwatersewer.com/97912.html, on the District's bulletin board in the Hartstene Pointe Maintenance Association clubhouse, or you may contact the District Office for a copy of the full report. Here is an excerpt from the report:

Hartstene Pointe Water/Sewer District Public Water System ID 315690

Is My Drinking Water Safe?

Hartstene Pointe Water/Sewer District meets or exceeds all Federal and State water quality standards. Each month the trained staff takes a sample from the distribution system to test for coliform bacteria. Of the 12 samples that were taken in 2014, none were unsatisfactory.

What is the source of my drinking water?

Your water comes from our two wells, which pump 50 and 90 gallons per minute respectively. Our drinking water is chlorinated and treated to remove iron and manganese.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily mean that water poses a health risk. More information about contaminants and potential health risks can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline; 1-800-426-4791. For more information about your drinking water please call us at (360) 427-2413.

Hardness

The hardness of the District's water varies from well to well. The hardness varies between 96 and 101 mg/l measures by Standard Methods 2340B. The range for moderately hard water is 51.3 to 119.7 mg/l or 3.5 to 7 grains per gallon.

Is our water system meeting regulations that govern our operations?

Yes. The State and EPA require us to test our water on a regular basis to ensure its safety. We did not have any violations of primary drinking water standards during 2014. The water from both of our wells exceeds the secondary standard for iron and manganese. There are no adverse health effects from iron and manganese in drinking water at the levels found. One district well does contain a level of arsenic which requires treatment. The treatment was installed in 2008.