



Newsletter

**Imagine a Day
Without Water**
October 20, 2022



Hartstene Pointe Water-Sewer District

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Shelton, WA 98584
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Website: hpwatersewer.com

General Manager:
Jeff Palmer
gm@hpwatersewer.com

Commissioners:
Andrew Hospador
Commissioner1@hpwatersewer.com
Jim Anderson
Commissioner2@hpwatersewer.com
Stacy Swart
Commissioner3@hpwatersewer.com

Pay Your Bill 24/7
Online: hpwatersewer.com
By Phone: 360-427-2413

Billing Office Hours
Mondays: 9:00 am—2:00 pm
Tuesdays: 9:00 am—2:00 pm
Thursdays: 9:00 am—2:00 pm

Board of Commissioners meetings are held on the 1st & 3rd Thursdays of the month at 1:00 pm in the District Office, 119 E Liberty Rd. All meetings are open to the public.

Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to the District.

Hartstene Pointe Water-Sewer District is an equal opportunity provider and employer.

New Way to Pay Your Water & Sewer Bill

There are many convenient ways to pay your monthly water and sewer bill, whether you mail a check, call the District's Payment Processing Center at (800) 720-6847 (they can help set up automatic payments as well), or online. The District's Payment Processing Center, XPress Bill Pay (XBP), has added some new features to offer additional convenient options.


Paying a bill online used to require creating an account with a username and password. XBP has added a "guest" checkout option—all you need to pay a bill online is your account number and last name.


XBP is excited to offer a new secure way to manage your billing account:


Pay your utility bills using the mobile app from Xpress Bill Pay!

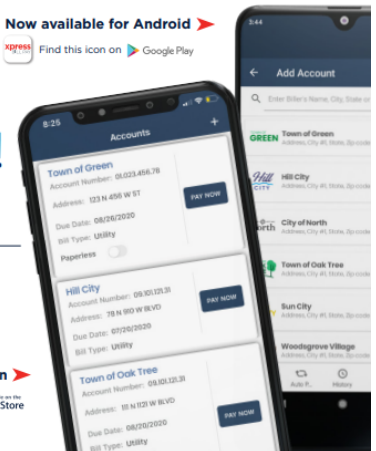
Now available for both Android and iPhone.

Looking for another fast and convenient way to pay your utility bills? Our new and improved app is now available for download from the Google Play and App Stores.

For quick download, scan QR code 

Updated iPhone version  Find this icon on the App Store

Now available for Android  Find this icon on Google Play



Paying your water and sewer bill has never been easier! Rest assured, whichever method you choose, XPress Bill Pay is routinely audited to make sure their own internal policies, procedures and IT infrastructure are secure to keep your information safe.

Help Us Conserve Water

There is an electrical issue with one of our well pumps that is making it challenging to replenish the District's reservoir in order to keep up with water demand. Out of the two wells, this is the one that produces more. Since the other well cannot keep up with the demand (water usage) on its own, we have asked everyone to conserve water. This means not using it for non-essential use. Staff are waiting on a replacement part that will hopefully fix the issue. During such times, please

help us to get this message out to your part-time neighbors, weekend renters, etc. Also, please don't rely on the rumor mill or draw assumptions for information—check the District's website or contact us for the most accurate, up-to-date information. As always, when there is an issue, please assume that District staff are vigilantly addressing issues as they crop up.



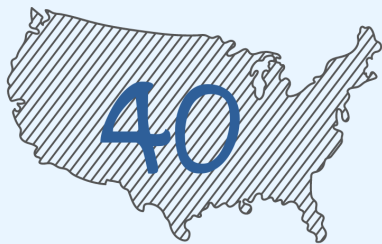
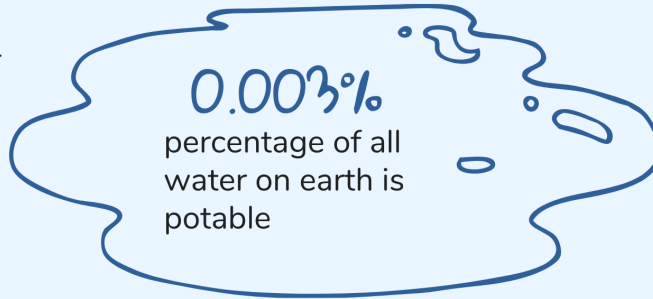
Can You Imagine a Day Without Water?



there are approximately **370 quintillion** gallons of water on earth

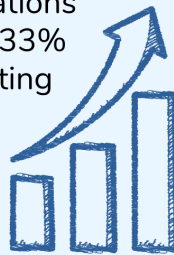


300 gallons the amount of water used by an average American family every day



the number of states expected to have water shortages in the next 10 years

global populations will increase 33% by 2050, putting even more pressure on freshwater resources



1.5 billion people employed globally in industries that depend heavily on water



1.7 million Americans work in more than 200 careers related to water systems



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1/5th of the U.S. economy would halt without reliable water infrastructure

every day in America, a water main breaks every **2 minutes**



100 years

most U.S. water systems are more than a century old

We often take water and the systems that move it for granted.

"Imagine a Day Without Water" is a day to learn about our water resources and the people and infrastructure that make it possible for us to use that water. Water connects humans, the environment, industries, and resources-- and ensuring reliable water service now and for the future is absolutely critical. Scan the QR code to learn more.

